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ABSTRACT

A system, method, and computer readable medium for applying one or more information retrieval technologies is disclosed for resolving a query. In one embodiment, an exemplary system generates a response using a language analysis module configured to parse a query into elements. This system can also include a rules engine configured to compare a condition of a rule against the elements, where the rule is configured to perform an action to retrieve information. Further, a response generator coupled to said rules engine receives the rule and retrieves the information for presentation to a querier in a portion of a display that adjusts proportionately to the degree of importance of said information.